



**bcuc**  
British Columbia  
Utilities Commission

# We want to hear from you

## CREATIVE ENERGY NORTHEAST FALSE CREEK RATE PROPOSAL AND 2021 REVENUE REQUIREMENTS APPLICATION

On November 30, 2020, Creative Energy filed its Northeast False Creek (NEFC) Rate Proposal and 2021 Revenue Requirements Application (RRA) to the British Columbia Utilities Commission seeking interim and permanent approval to increase NEFC hot water service rates by 10 percent (Application).

By Order G-340-20, the Panel approved the 10 percent rate increase on an interim and refundable/recoverable basis. In addition, the Panel established a regulatory timetable, which includes a request for affected customers and registered interveners (Affected Parties) in the Creative Energy 2019-2020 RRA for the Core Steam System and NEFC Service Areas proceeding to provide comments, if any, on the Application and submissions from Creative Energy and the Affected Parties on what, if any, regulatory process for the review of the Application would be appropriate and why.

### HOW TO PARTICIPATE

- **Submit a letter of comment**
- **File comments on the Application and proposed regulatory process for the review of the Application**

### IMPORTANT DATES

1. **Tuesday, January 12, 2021**– Deadline to file comments on the Application and the proposed regulatory process for the review of the Application

For more information on getting involved, please visit our website ([www.bcuc.com/get-involved](http://www.bcuc.com/get-involved)) or contact us at the information below.

### GET MORE INFORMATION

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